



Kick

Technical case study

2i Testing Ltd

Enhancing security and streamlining operations with Office 365 solutions.

2i Testing is a software testing consultancy and project delivery business that supports CIOs, CTOs, and Programme Directors in public and private sector organisations. They de-risk software delivery projects and bring certainty of execution to large digital programmes by providing strategic test consultancy, project delivery, and test automation and engineering.

Addressing challenges in a rapidly growing business

2i Testing faced several challenges, including managing a low-touch IT environment, supporting their existing IT infrastructure, adapting to rapid growth, addressing security concerns, and handling a disparate workforce. These challenges called for a modern solution to improve the company's overall security posture and streamline operations.

Discovering Kick and their services

2i Testing learned about Kick and their services through a recommendation. Kick provided an Office 365 health check, leading to a series of security-led recommendations, a change in the licensing model, and the renewal of Cyber Essentials Plus accreditation. Kick also ensured consistency in endpoint delivery for new and existing staff members.

Key project milestones:

- / **Tenant hardening: best practice methodology for Office 365 tenant configuration**
- / **Enhanced security features set using Microsoft Business Premium SKU**
- / **Increased Microsoft Secure Score in line with industry standards**
- / **Cyber Essentials Plus accreditation renewal**
- / **Endpoint management with device enrolment and standardisation**

The business impact and benefits

2i Testing's overall security posture was strengthened, and improved ways of working were introduced through a managed IT support service. This provided the business with roadmaps, strategy, and best practice advice in a cloud-led world. As a result of the project, 2i Testing's Microsoft Secure Score increased significantly to 77%. This improvement was achieved by addressing various areas, including Azure Active Directory joined endpoints, 2FA, conditional access, device encryption, MDM, and MAM.

“Working with Kick on our project was a great experience. Their project delivery was outstanding, and their account management was excellent. We appreciated the clear and precise documentation provided throughout the project, and we've enjoyed a strong ongoing working relationship with regular check-ins in place with the account management team.”

Sarah Lindsay / VP of Operations

