

# We are experts and partners.

We've been delivering business solutions, network infrastructure and support to help our customers succeed for almost 40 years.



#### Introducing our datacentre

Whatever the size of your organisation, the way in which organise your IT infrastructure, data and key applications is fundamental to the ongoing security and success of your business.

This can be a complex and daunting challenge but, with the right datacentre solution, it's a challenge that can be overcome.

The purpose of the datacentre is to provide a highly secure and remote facility that houses IT infrastructures for organisations of all shapes and sizes. This could be as straightforward as an offsite space to house a single stack of customer equipment to a wide ranging and complex physical, exterior data space hosting key customer data and essential business applications, or even a privately owned 'in house' facility.

At Kick we can cater for each of these instances, working with customers on an individual basis to understand their challenges when it comes to data and system storage requirements and ensuring we deliver them the most suitable datacentre solution.

Furthermore, we invested significantly in 2019 to modernise our datacentre to provide customers with access to the very latest in datacentre technologies. As a Kick customer you'll receive the peace of mind that comes from hosting your equipment, applications and data in our state-of-the-art, fully managed Nutanix hyper converged infrastructure hosting environment, with all the security, accessibility and cost benefits this brings.



#### What to expect from our datacentre

Gain access to a state-of-the-art datcentre environment with all the operational and peace of mind benefits this brings. Here's what you can expect when partnering with Kick ICT for your datacentre requirments:

## Maximum uptime

We provide our customers with a 99.982% uptime guarantee (Tier 3) to ensure your systems and applications are there when you need them

## Flexible hosting solutions

You can choose between a private, hybrid or multi cloud environment to host key applications and manage data requirements

## Maximum security

With access to a highly secure ISO27001 accredited environment

## Outstanding support

Proactive, remote monitoring of your datacentre environment, highly experienced support team with the option to include a 24/7 x 365 support plan

## Remote working ready

Strengthen your resilience to meet the demand of the ongoing upsurge in remote working

## Exceptional data back-up

Take comfort that no matter what happens you can be confident your data is safe, secured and backed up via multiple copies

#### Pricing plan

Our datacentre pricing is based on two key elements; a clear and simple cost per user based on your storage requirements, and an associated deployment cost to take your organisation into our datacentre.

User cost: £45 - £125 per user per month (dependent on storage requirements)

Project consultancy/management/deployment: £695 - £895 per day

All costs are exclusive of VAT and can differ from above dependant on individual customer requirement. fully scoped and agreed with the customer pre deployment.



#### About Kick ICT

Kick ICT Group was founded in April 2015 by our CEO Tom O'Hara, following agreement with David Chazan, for his Microsoft Dynamics and Technical Support company Talon Business Solutions to become part of the Group. Six months later, long-term colleague and co-director Alan Turnbull invested in the Group and joined the Board to complete the current executive director line-up.

The directors shared a vision of building a sustainable single-source IT services business of scale headquartered in Scotland, with a talented and highly-skilled team providing outstanding service and adding value to the customers who choose to work with us.

Fast forward to today and we have grown to become one of the UK's leading independent ICT services businesses, with our three specialist divisions providing Technical, Dynamics and Infor solutions, services and support to our customers. As our logo reflects, we are a cloud business with a 21st century 'always on' approach to applications and platforms, yet we will always be clear on the human aspect of our customer interface; strong in our view that in the fast-paced world of digital and technology, it's how we work together as people that is most important.

We're proud of our story so far and with the continued support of our customers, existing and new, and our loyal, talented and highly skilled people, we can look forward with optimism. Our foundation is strong and we're in a great position for further growth in 2020 and beyond. We'll continue to evoke the entrepreneurial spirit that's epitomised our business to-date, whilst maintaining our commitment to providing our customers across the UK with outstanding IT solutions, services and support.



#### Contact Kick ICT

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