



Consultancy as a Service

Get in touch

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Empower your business with expert technology consultancy and managed IT services.

Kick offers premium consultancy services, delivering strategic guidance and technical expertise tailored to help organisations optimise operations, overcome challenges and achieve their business objectives.

Our consultancy-led approach sits at the heart of our service offering, providing access to experienced specialists across a range of technology disciplines. This is complemented by a dedicated support escalation path, ensuring you receive both proactive advice and responsive assistance whenever it's needed.

What's included

- ✓ **Broad Technology Expertise:** Kick offers a wide array of solutions spanning desktop virtualisation, cloud services, and network security from top vendors like Citrix, Microsoft, VMware, and Fortinet, ensuring a robust, efficient, and secure IT infrastructure.
- ✓ **Strategic IT Consultancy:** With a focus on strategic planning and customised solutions, our flexible and time-based approach aligns perfectly with your business needs, facilitating both immediate and long-term technological success.
- ✓ **Integrated Solutions:** We seamlessly integrate technologies across different vendors, delivering a unified IT strategy tailored to your unique requirements, optimising performance, and enhancing security.

Why choose Kick?

With a dedicated team of consultants, project managers and technical experts, Kick delivers strategic guidance and technical expertise to simplify IT management, helping your organisation maximise technology investments and maintain a competitive edge.

Key features

Priority Access to Consultants

Enjoy priority scheduling with our expert consultants, ensuring that your business receives immediate attention and expertise when needed, streamlining your IT strategy and problem resolution.

Flexible Time Increments

Utilise your consultancy time flexibly, with the option for remote support in increments of 1 hour or onsite assistance in half-day blocks, catering to your specific operational needs and schedule.

Versatile Use of Time

Our consultancy time can be used for everything from routine maintenance and health checks to strategic projects and ad hoc tasks requiring specialist expertise.

Support Issue Escalation

Leverage our consultancy services for the escalation of support issues to our experienced team, providing a pathway to resolutions and minimising downtime for critical IT systems and processes.

Dedicated Project Management Allocation

For projects lasting two days or more, dedicated project management is included, with 20% of the project duration allocated to planning, coordination and oversight to support successful delivery.



Project Delivery

At Kick, we use our PQIS (Professional Quality Implementation Services) methodology to deliver successful ICT projects. Covering six key phases—Initiation, Planning, Design, Build, Deploy and Review—PQIS provides a structured approach that emphasises discovery, communication, testing and user adoption to ensure projects are delivered on time, on budget and aligned to business objectives.

Supported Vendors and Products

- ✓ **Citrix:** Solutions for desktop virtualisation, secure application delivery and remote access, including Desktop Virtualisation and NetScaler technologies.
- ✓ **Microsoft:** A broad portfolio of cloud, productivity and endpoint management solutions, including Azure Infrastructure as a Service (IaaS), Azure Virtual Desktop, Microsoft 365, Windows Server, Intune and Microsoft Endpoint Manager.
- ✓ **VMware:** Virtualisation and infrastructure technologies that support the deployment, management and optimisation of servers, applications and virtual environments through vSphere.
- ✓ **Fortinet:** Network security technologies designed to protect users, devices and data, including FortiGate next-generation firewall solutions.

