

Infor case study

Viewpoint Housing

Viewpoint is a housing association and care home provider based in Edinburgh, the Lothians and Fife.

Viewpoint operate three care homes and over 1,400 housing properties and is a customer within our housing specialist division here at Kick, where we look after the finance and ERP system requirements for 100+ housing sector organisations.

The requirements

Over the course of lockdown, many organisations across the UK have been working hard to adapt to a rapid pace to the mass transition to remote working.

Upgrade

Upgrading their finance application, from their current versions to the latest supported versions.

Add-ons

Introducing additional solution modules, all ensuring they can deliver their financial and reporting needs in as effective a manner as possible.

Datacentre

Moving their financial solutions and companion products into the Kick datacentre.

The solution

The agreement to deliver the project was made during the first week of the government's lockdown and we were keen to ensure that these measures didn't have any impact on our ability to deliver for Viewpoint.

We're delighted to report that this project is progressing well and remains on time. Phase one was to build the required server environment in our datacentre, providing Viewpoint with a safe, secure and managed hosting solution. Phase two incorporated the deployment and onboarding of the system software into the datacentre. Crucially, this now gives secure remote access to their applications, a huge benefit in this uncertain time when physical office access is and has the potential to continue to be, interrupted.

“We're delighted to have been able to make excellent progress in the upgrade of our finance applications and to do so using modern, safe and secure hosting facilities. The Castle team within Kick have been in continual contact since the onset of Covid-19 and the lockdown measures and we look forward to working with them remotely or otherwise in the weeks and months to come.”

Mike Gibson / Head of Finance
